

UNITED NATIONS DEPARTMENT OF ECONOMIC AND SOCIAL AFFAIRS STATISTICS DIVISION

Implementation of International Merchandise Trade Statistics, Concepts and Definition 2010 (IMTS 2010)

Report on the Results of the UNSD Questionnaire on the plans of IMTS 2010 implementation

United Nations, New York

September 2010

Introduction

The United Nations Statistical Commission at its forty-first session held on 23-26 February 2010 adopted the revised and new recommendations as contained in *International Merchandise Trade Statistics: Concepts and Definitions 2010* (IMTS 2010) and endorsed the outline of an implementation programme, including the preparation of the revised IMTS Compilers Manual and continued technical assistance activities. Further, the Statistical Commission highlighted the importance of strengthening the institutional arrangements in countries.

In a letter of 28 May 2010 the United Nations Statistics Division (UNSD) informed countries about the new recommendations and strongly encouraged them to establish efficient and coordinated institutional arrangements and action plans to ensure a speedy implementation of IMTS 2010 in accordance with each country's circumstances and priorities.

To better assess the needs and plans of countries, UNSD requested countries to complete a brief questionnaire on the implementation of the new recommendations and to return it by 1 July 2010. Specifically, the questionnaire (see Annex 1) aimed to assess the status of discussion in countries regarding the implementation of IMTS 2010, to identify and assess the factors critical for the implementation and to inquire what materials and assistance is considered most important.

By the end of August 2010 a total of 100 countries replied to the questionnaire, 28 developed and 72 developing and transition countries (see Annex 2 for list of countries).¹ Countries provided a total of 43 comments. UNSD is very grateful to all countries which replied to this questionnaire and which provided additional comments.

UNSD will take the results of the questionnaire into account in its activities for the implementation of IMTS 2010 and share and discuss them with its partner organizations on international and regional level. A summary of the results is shown in Annex 3.

¹ There is no established convention for the designation of "developed" and "developing" countries or areas in the United Nations system. In common practice, Japan in Asia, Canada and the United States in northern America, Australia and New Zealand in Oceania, and Europe are considered "developed" regions (see http://mdgs.un.org/unsd/mdg/Host.aspx?Content=Data/RegionalGroupings.htm for details).

Results of the questionnaire

Awareness and plans for implementation

Regarding the question whether the implementation of IMTS 2010 has already been discussed in their office, almost two thirds of countries (63 percent) replied with yes. Only 33 percent indicated that IMTS 2010 implementation was discussed with other agencies such as customs and the central bank, but 47 percent wanted to do so in the near future. The rate of countries that had discussed IMTS 2010 implementation in their office was much higher for developed (82 percent) than developing and transition countries (56 percent).

Almost a third of countries (32 percent) expect to implement most of the new recommendations for the reporting year 2011 and another third (34 percent) for the reporting year 2012. Interestingly, while more developed than developing and transition countries expect implementation to take place for the reporting year 2011 (36 percent vs. 31 percent), the percentage of countries that expect a late implementation (for the reporting year 2013 or later) is much higher for developed than developing and transition countries (25 percent vs. 8 percent).

Implementation, materials and support

Critical factors for implementation. An overwhelming majority of developing and transition countries considered each of the four questioned factors as critical for IMTS implementation, giving highest ratings of importance (rated 5 or 4 out of 5). For instance, 89 percent of developing and transition countries considered cooperation with other agencies involved of high importance (5 or 4). The other factors, namely guidance on how to implement the recommendations, the mobilization of the required resources and raising awareness, were rated equally high.

By contrast, not one of the four factors was considered of high importance by a majority of developed countries. Most strikingly, none of the developed countries considered raising awareness as being of very high importance (5).

Materials and support. 83 percent of countries viewed the availability of the updated IMTS Compilers Manual as being of high importance (5 or 4) for their office. This view was prevalent among all countries but was much stronger among developing and transition countries (88 percent) than developed countries (71 percent). Translation of IMTS 2010 into other (other than English) official UN languages (Arabic, Chinese, French, Russian, Spanish) was viewed as being very important (5) by 46 percent of developing and transition and only by 11 percent of developed countries.

The availability of additional information resources such as website, knowledgebase and hotline was considered by 73 percent of countries as being of high importance (rated 5 or 4). However, this view was stronger among developing and transition countries (76 percent) than developed countries (64 percent). Further, 70 percent of developing and transition countries viewed E-learning as being of high importance, whereas this rate was only 32 percent among developed countries.

The overwhelming majority of developing and transition countries considered technical assistance activities such as workshops and study visits of high importance (5 or 4) for the implementation of IMTS 2010, with 89 percent for workshops and 85 percent for study visits. For developed countries technical assistance activities are far less important: 32 percent viewed workshops as being of high importance and only 18 percent considered study visits as being of high importance.

Analysis of comments

In their comments several developed countries (member countries of the European Union) pointed out as critical factor that the implementation of IMTS 2010 is dependent on the respective EU legislation and the requirements of the Statistical Office of the European Communities (Eurostat), which can also differ from some of the international recommendations. Further, several developed countries indicated that the burden on businesses can be an important obstacle for implementation, even if certain new data items are desirable from a statistical point of view.

Several developing and transition countries pointed out that advocacy (raising awareness) and interagency cooperation are critical factors for implementation; however also the burden on respondents and the need for training of data producers (and users) were viewed as critical factors. The need for capacity building and financial assistance, in particular for upgrading the existing IT systems (including at Customs) was also pointed out.

Developing and transition countries made numerous comments on how to better support IMTS implementation in countries. It was indicated that countries need support for addressing practical difficulties. The study of best practices and exchange of experiences were mentioned. 'In country' hands-on training, training on the job, study visits and training for trainers at customs were all viewed as important. Several countries mentioned the need for an expert consultant either to visit or to be available via correspondence. Concerning workshops, it was indicated that other agencies/ data providers (i.e. customs) should be included. The need to combine different forms of training and to have a training plan were mentioned as well.

Annex 1: UNSD Questionnaire on the plans of IMTS 2010 implementation

The questionnaire aims to assess the status of discussion in countries regarding the implementation of IMTS 2010, to identify and assess the factors critical for the implementation and inquires what materials and assistance is considered most important.

[A summary of what's new in IMTS 2010: Clarifications and amendments of the core concepts, i.e. regarding goods for processing; new chapters on data compilation strategies and data quality and metadata, thereby giving better and comprehensive guidance to compilers; it is recommended to compile mode of transport as new data item and include the customs procedure codes in the dataset for statistics; countries are encouraged to compile imports on FOB basis (in addition to CIF) and country of consignment for export; further, countries are encouraged to identify re-exports and reimports, trade between related parties as well as trade in goods for processing where no change of ownership takes place; the linking of business and trade statistics has been identified as new and promising area important for both data compilation and analytical purposes; a detailed description of the relationship to the sixth edition of the Balance-of-Payment Manual has been added.]

Please provide your contact information:

Name:	Position:
Instituti	on: E-mail:
Country	·
•	and along far involved tion
	ness and plans for implementation
-	<u>n 1</u> : Has the implementation of IMTS 2010 been already discussed?
	within your office? YES NO
· · ·	with other agencies such as customs and the central bank? YES NO Not applicable
	If NO, do you plan to have discussions with other agencies in the near future? YES NO
Questio	<u>n 2</u> : For what reporting year do you expect to implement most of the new recommendations? 2011 2012 2013 or later Not applicable
Critical	factors for implementation, materials and support
	<u>n 3</u> : Please evaluate critical factors for implementation according to their importance for your office - 5
being th	e highest and 1 the lowest importance. (highest) 5 4 3 2 1 (lowest)
1.	Raising awareness
2.	Mobilization of required resources
3.	Cooperation with involved agencies
4.	Guidance on how to implement the recommendations.
5.	Other, please specify:
	<u>n 4</u> : Please evaluate materials and support according to their importance for your office - 5 being the highest e lowest importance. (highest) $5 \ 4 \ 3 \ 2 \ 1$ (lowest)
1.	Translation of IMTS 2010 into official UN languages
	(Arabic, Chinese, French, Russian, Spanish)
2.	Publication of the updated IMTS Compilers Manual
3.	Availability of additional information resources:
	a. Website, knowledgebase, support hotline
	b. E-learning \Box
	c. Other, please specify:
4.	Technical assistance
	a. Regional workshops
	b. Study visits in other countries
	c. Other, please specify:

Annex 2: List of countries that replied to the questionnaire.

Armenia	
Australia	
Austria	
Azerbaijan	
Bahamas	
Belarus	
Belgium	
Belize	
Bhutan	
Bolivia (Plurinational State of)	
Bosnia and Herzegovina	
Brazil	
Bulgaria	
Burundi	
Cambodia	
Cameroon	
Canada	
China China Hana Kana Crasial Administrativa Danian	
China, Hong Kong Special Administrative Region Chile	
Côte d'Ivoire	
Croatia	
Cuba	
Czech Republic	
Denmark	
Dominica	
Ecuador	
Egypt	
Estonia	
Finland	
Gambia	
Germany	
Hungary	
Indonesia	
Iran (Islamic Republic of)	
Ireland	
Israel	
Italy	
Jamaica	
Jordan	
Kazakhstan	
Kenya	
Kuwait	
Latvia	
Lithuania Luxembourg	
The former Yugoslav Republic of Macedonia	
Madagascar	
Malawi	
Malaysia	

Maldives Malta Mauritius Mexico Republic of Moldova Mongolia Mozambique Myanmar Nauru **Netherlands Antilles** New Caledonia New Zealand Norway Occupied Palestinian Territory Pakistan Papua New Guinea Paraguay Peru Philippines Poland Portugal Rwanda Romania Russian Federation Samoa Senegal Serbia Slovakia Slovenia South Africa Spain Sri Lanka Sudan Suriname Swaziland Sweden Switzerland Syrian Arab Republic United Republic of Tanzania Thailand Timor-Leste Togo Turkey Uganda Ukraine United Kingdom United States of America Viet Nam Yemen Zimbabwe

Annex 3: Summary of results of UNSD Questionnaire on the plans of IMTS 2010 implementation

-								
Awareness and plans for implementation - Ques							d?	
Question (for exact question see Annex 1)	Countries*	Yes	No		No reply			
Q1.a within your office?	All (100)	63%	35%	0%	2%			
Q1.b with others agencies?	All (100)	33%	56%	10%	1%			
Q1.c If No, do you plan to do so in the near future?	All (100)	47%	13%	0%	40%			
Q1.a within your office?	Developed (28)	82%	14%	0%	4%			
Q1.b with others agencies?	Developed (28)	50%	32%	18%	0%			
Q1.c If No, do you plan to do so in the near future?	Developed (28)	14%	25%	0%	61%			
Q1.a within your office?	Developing and trans.** (72)	56%	43%	0%	1%			
Q1.b with others agencies?	Developing and trans.** (72)	26%	65%	7%	1%			
	Developing and trans.** (72)	60%	8%	0%	32%			
Awareness and plans for implementation - Ques						recomme	ndations	2
Question (for exact question see Annex 1)	Countries*	2011	2012		N/A	No reply		•
Q2 Reporting year?	All (100)	32%	34%	13%	14%	7%		
						7%		
Q2 Reporting year?	Developed (28)	36%	14%	25%	18%			
Q2 Reporting year?	Developing and trans.* (72)	31%	42%	8%	13%	7%		
Critical factors for implementation, materials and						implemer	itation	
according to the importance for your office								-
Question	Countries*			-	nd 1 lowe		No reply	Comments
(for exact question see Annex 1)		5	4	3	2	1		
Q3.1 Raising awareness	All (100)	36%	24%	15%	11%	8%	6%	
Q3.2 Mobilization of required resources	All (100)	42%	27%	14%	9%	4%	4%	
Q3.3 Cooperation with involved agencies	All (100)	53%	22%	12%	6%	3%	4%	
Q3.4 Guidance on how to implement the recom.	All (100)	49%	18%	17%	8%	3%	5%	
Q3.5 Other, please specify (comments)	All (100)							17%
Q3.1 Raising awareness	Developed (28)	0%	25%	14%	25%	21%	14%	
Q3.2 Mobilization of required resources	Developed (28)	18%	18%	18%	25%	11%	11%	
Q3.3 Cooperation with involved agencies	Developed (28)	14%	25%	25%	18%	7%	11%	
Q3.4 Guidance on how to implement the recom.	Developed (28)	14%	14%	32%	21%	7%	11%	
Q3.5 Other, please specify (comments)	Developed (28)			0270				29%
Q3.1 Raising awareness	Developing and trans.** (72)	50%	24%	15%	6%	3%	3%	2370
Q3.2 Mobilization of required resources	Developing and trans. (72)	51%	31%	13%	3%	1%	1%	
Q3.3 Cooperation with involved agencies	Developing and trans. (72) Developing and trans.** (72)	68%	21%	7%	3 % 1%	1%	1%	
Q3.4 Guidance on how to implement the recom.	Developing and trans. (72) Developing and trans.** (72)	63%	19%	11%	3%	1%	3%	
	Developing and trans. (72)	0370	1970	1170	3 70	70		
							0,0	120/
Q3.5 Other, please specify (comments)	Developing and trans.** (72)							13%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and	Developing and trans.** (72) d support - Question 4: Plea	se eval			and sup	port acco		13%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe	se eval st impo	ortance)	_	-	rding	
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question	Developing and trans.** (72) d support - Question 4: Plea	se eval st impo Rankir	ortance ng (5 hi	e ighest a	nd 1 lowe	est)		
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries*	se eval st impo Rankir 5	ortance ng (5 hi 4	e ighest a 3	nd 1 lowe	est) 1	rding No reply	
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries*	se eval st impo Rankir 5 36%	ortance ng (5 hi 4 4%	ighest a 3 2%	nd 1 lowe 2 5%	est) 1 45%	rding No reply 8%	
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100)	se eval st impo Rankir 5 36% 65%	ortance ng (5 hi 4 4% 18%	e ighest a 3 2% 10%	nd 1 Iowe 2 5% 4%	est) 1 45% 0%	rding No reply 8% 3%	
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100)	se eval st impo Rankir 5 36% 65% 48%	ortance ng (5 hi 4% 18% 25%	ighest a 3 2% 10% 15%	nd 1 lowe 2 5% 4% 4%	est) 1 45% 0% 5%	rding No reply 8% 3% 3%	
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100)	se eval st impo Rankir 5 36% 65%	ortance ng (5 hi 4 4% 18%	e ighest a 3 2% 10%	nd 1 Iowe 2 5% 4%	est) 1 45% 0%	rding No reply 8% 3%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100)	se eval st impo Rankir 5 36% 65% 48% 34%	25% 26%	ighest a 3 2% 10% 15% 16%	nd 1 lowe 2 5% 4% 4% 9%	est) 1 45% 0% 5% 10%	rding No reply 8% 3% 3% 5%	
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100)	se eval st impc Rankir 5 36% 65% 48% 34% 57%	and and 1g (5 hi) 4% 18% 25% 26% 16% 16%	ighest a 3 2% 10% 15% 16% 11%	nd 1 lowe 2 5% 4% 4% 9% 5%	est) 1 45% 0% 5% 10% 9%	rding No reply 8% 3% 3% 5% 2%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100)	se eval st impo Rankir 5 36% 65% 48% 34%	25% 26%	ighest a 3 2% 10% 15% 16%	nd 1 lowe 2 5% 4% 4% 9%	est) 1 45% 0% 5% 10%	rding No reply 8% 3% 3% 5%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100)	se eval st impc Rankir 5 36% 65% 48% 34% 57%	ortance ig (5 hi 4 4% 18% 25% 26% 16% 20%	ighest a 3 2% 10% 15% 16% 11% 11%	nd 1 lowe 2 5% 4% 9% 5% 7%	est) 1 45% 0% 5% 10% 9% 13%	rding No reply 8% 3% 3% 5% 2% 3%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100)	se eval st impc Rankir 5 36% 65% 48% 34% 57%	and and 1g (5 hi) 4% 18% 25% 26% 16% 16%	ighest a 3 2% 10% 15% 16% 11%	nd 1 lowe 2 5% 4% 4% 9% 5%	est) 1 45% 0% 5% 10% 9%	rding No reply 8% 3% 3% 5% 2%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100)	se eval st impo Rankir 5 36% 65% 48% 34% 57% 46%	ortance ig (5 hi 4 4% 18% 25% 26% 16% 20%	ighest a 3 2% 10% 15% 16% 11% 11%	nd 1 lowe 2 5% 4% 9% 5% 7%	est) 1 45% 0% 5% 10% 9% 13%	rding No reply 8% 3% 3% 5% 2% 3%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.1 Translation of IMTS 2010 into (UN) languages Q4.2.2 Publication of IMTS 2010 into (UN) languages Q4.4.2 Regional workshops Q4.4.2 Publication of IMTS 2010 into (UN) languages Q4.4.2 Publication of IMTS 2010 into (UN) languages Q4.2 Publication of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28)	se eval st impo Rankir 36% 65% 48% 34% 57% 46% 11%	ortance ig (5 hi 4 4% 18% 25% 26% 16% 20% 11%	ghest a 2% 10% 15% 16% 11% 11% 0%	nd 1 lowe 2 5% 4% 9% 5% 7% 0%	est) 1 45% 0% 5% 10% 9% 13% 71% 0%	rding No reply 8% 3% 3% 5% 2% 3% 7%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.b E-Learning Q4.4.b Editor, please specify (comments) Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28)	se eval st impo Rankir 5 36% 65% 48% 34% 57% 46% 11% 32% 25%	ortance ng (5 hi 4 4% 18% 25% 26% 16% 20% 11% 39% 39%	ighest a 3 2% 10% 15% 16% 11% 11% 11% 0% 14% 18%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 7%	rding No reply 8% 3% 3% 5% 2% 3% 7% 4% 4%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2.Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28) Developed (28)	se eval st impo Rankir 36% 65% 48% 34% 57% 46% 11% 32%	ortance ng (5 hi 4 4% 18% 25% 26% 16% 20% 11% 39%	ghest at 2% 10% 15% 16% 11% 11% 0% 14%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11%	est) 1 45% 0% 5% 10% 9% 13% 71% 0%	rding No reply 8% 3% 3% 5% 2% 3% 7% 4%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2.Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28) Developed (28) Developed (28)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 11% 32% 25% 7%	ortance g (5 hi 4 4% 18% 25% 26% 16% 20% 11% 39% 25% 25%	ighest a 3 2% 10% 15% 16% 11% 11% 11% 0% 14% 18% 25%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 7% 21%	rding No reply 8% 3% 5% 2% 3% 7% 4% 4% 4%	Comments
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.3.c Other, please specify (comments) Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28) Developed (28) Developed (28) Developed (28)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 11% 32% 25% 7% 11%	ortance g (5 hi 4 4% 18% 25% 26% 16% 20% 11% 39% 25% 21%	ighest a 3 2% 10% 15% 16% 11% 11% 11% 0% 14% 18% 25%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29%	rding No reply 8% 3% 3% 5% 2% 3% 7% 4% 4% 4% 4%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.3.d Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2. Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28) Developed (28) Developed (28) Developed (28) Developed (28) Developed (28) Developed (28)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 11% 32% 25% 7%	ortance g (5 hi 4 4% 18% 25% 26% 16% 20% 11% 39% 25% 25%	ighest a 3 2% 10% 15% 16% 11% 11% 11% 0% 14% 18% 25%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 7% 21%	rding No reply 8% 3% 5% 2% 3% 7% 4% 4% 4%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Dther, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2. Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments)	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 11% 32% 25% 7% 11% 4%	ortance g (5 hi 4 4% 18% 25% 26% 11% 39% 39% 25% 21% 14%	ighest a 3 2% 10% 15% 16% 11% 0% 14% 18% 25% 29%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 18% 11% 14%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29% 36%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.3.a Website, knowledgebase, support hotline Q4.3.a Uebsite, knowledgebase, support hotline Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.b Study visits in other countries	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 11% 32% 25% 7% 11% 4%	ortance g (5 hi 4 4% 18% 25% 26% 116% 20% 11% 39% 21% 14% 1%	ighest a 3 2% 10% 15% 16% 11% 0% 14% 25% 29% 3%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 18% 11% 14% 7%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 29% 36% 35%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4% 4% 8%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2. Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.c Other, please specify (comments) Q4.4.b Stu	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 32% 7% 11% 4% 46% 78%	ortance g (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10%	ighest a 3 2% 10% 15% 16% 11% 0% 14% 25% 29% 3% 8%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14%	255) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29% 36% 35% 0%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4% 8% 3%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2.Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.b Stud	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28) Dev	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 11% 46% 78% 57%	ortance g (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10% 19%	ighest a 3 2% 10% 15% 16% 11% 0% 14% 25% 29% 3% 8% 14%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14% 7% 1% 3%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29% 36% 35% 0% 4%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4% 4% 3% 3% 3%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2.Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.3.a Website, knowledgebase, support hotline Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2. Publication of u	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) Developed (28) Developed (28) Developing and trans.** (72) Developing and trans.** (72)	se eval st impc Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 46% 78%	ortance g (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10%	ighest a 3 2% 10% 15% 16% 11% 0% 14% 25% 29% 3% 8%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14%	255) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29% 36% 35% 0%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4% 8% 3%	Comments 4% 19% 0% 4%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.c Other, please specify (comments) Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) Developed (28) Developed (28) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72)	se eval st impo Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 46% 78% 57% 44%	ortance g (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10% 19% 26%	ighest a 3 2% 10% 15% 16% 11% 11% 0% 14% 25% 25% 25% 25% 25% 29% 3% 8% 14% 13%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14% 7% 1% 3% 6%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29% 36% 35% 0% 4% 6%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4% 4% 8% 3% 6%	Comments 4% 19%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2.Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.a Regional workshops Q4.4.a Regional workshops Q4.3.a Website, knowledgebase, support hotline Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.a Regional workshops Q4.4.a Website, knowledgebase, support hotline Q4.3.a Website, knowledgebase, support hotline Q4.3.a Website, knowledgebase, support hotline </td <td>Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) Developed (28) Developed (28) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72)</td> <td>se eval st impo Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 46% 78% 57% 44% 75%</td> <td>ortance ig (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10% 19% 26% 14%</td> <td>ighest a 3 2% 10% 15% 16% 11% 0% 14% 25% 25% 3% 8% 14% 3% 8% 14% 3% 6%</td> <td>nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14% 3% 6% 3%</td> <td>est) 1 45% 0% 5% 10% 9% 13% 71% 0% 7% 21% 29% 36% 35% 0% 4% 6% 1%</td> <td>rding No reply 8% 3% 5% 2% 3% 2% 3% 4% 4% 4% 4% 4% 4% 6% 1%</td> <td>Comments 4% 19% 0% 4%</td>	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) Developed (28) Developed (28) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72)	se eval st impo Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 46% 78% 57% 44% 75%	ortance ig (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10% 19% 26% 14%	ighest a 3 2% 10% 15% 16% 11% 0% 14% 25% 25% 3% 8% 14% 3% 8% 14% 3% 6%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14% 3% 6% 3%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 7% 21% 29% 36% 35% 0% 4% 6% 1%	rding No reply 8% 3% 5% 2% 3% 2% 3% 4% 4% 4% 4% 4% 4% 6% 1%	Comments 4% 19% 0% 4%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2.Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.c Other, please specify (comments) Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.3.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2. Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotli	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) All (100) Developed (28) Developed (28) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72)	se eval st impo Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 46% 78% 57% 44%	ortance g (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10% 19% 26%	ighest a 3 2% 10% 15% 16% 11% 11% 0% 14% 25% 25% 25% 25% 25% 29% 3% 8% 14% 13%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14% 7% 1% 3% 6%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 71% 21% 29% 36% 35% 0% 4% 6%	rding No reply 8% 3% 5% 2% 3% 2% 3% 7% 4% 4% 4% 4% 4% 4% 8% 3% 6%	Comments 4% 19% 0% 4% 6%
Q3.5 Other, please specify (comments) Critical factors for implementation, materials and to their importance for your office - 5 being Question (for exact question see Annex 1) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.4.b Study visits in other countries Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2 Publication of updated Compilers Manual Q4.3.a Website, knowledgebase, support hotline Q4.3.b E-Learning Q4.4.c Other, please specify (comments) Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.4.a Regional workshops Q4.4.b Study visits in other countries Q4.4.c Other, please specify (comments) Q4.1 Translation of IMTS 2010 into (UN) languages Q4.2. Publication of updated Compilers Manual	Developing and trans.** (72) d support - Question 4: Plea g the highest and 1 the lowe Countries* All (100) All (100) Developed (28) Developed (28) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72) Developing and trans.** (72)	se eval st impo Rankir 5 36% 65% 48% 34% 57% 46% 7% 11% 46% 7% 46% 78% 57% 44% 75%	ortance ig (5 hi 4 4% 18% 25% 26% 11% 39% 25% 21% 14% 1% 10% 19% 26% 14%	ighest ai 3 2% 10% 15% 16% 11% 0% 14% 25% 25% 3% 8% 14% 3% 8% 14% 3% 6%	nd 1 lowe 2 5% 4% 9% 5% 7% 0% 11% 7% 18% 11% 14% 7% 14% 3% 6% 3%	est) 1 45% 0% 5% 10% 9% 13% 71% 0% 7% 21% 29% 36% 35% 0% 4% 6% 1%	rding No reply 8% 3% 5% 2% 3% 2% 3% 4% 4% 4% 4% 4% 4% 6% 1%	Comment 4% 19% 0% 4%

*There is no established convention for the designation of "developed" and "developing" countries or areas in the United Nations system. In common practice, Japan in Asia, Canada and the United States in northern America, Australia and New Zealand in Oceania, and Europe are considered "developed" regions (see http://mdgs.un.org/unsd/mdg/Host.aspx?Content=Data/RegionalGroupings.htm for details). **Developing and transition countries.